

This is a message to our patients.

We would like to take this opportunity to thank you for your patience and understanding during this difficult time. The Corona Virus (Covid-19) pandemic is moving very rapidly and our management team are diligently following the guidelines issued directly from the Department of Health. We are also communicating with all of the industry experts to ensure we take every precaution to protect our patients and our team.

The current update for Dental Practices is that they remain temporarily closed for all routine and emergency treatments. However, the team are currently working remotely so please be reassured that we are here at the end of the phone, providing as much help and advice as possible under such difficult circumstances. In emergency cases we are able to triage over the telephone and prescribe antibiotics should they be necessary.

We are extremely sorry that we have had to postpone appointments, this is the last decision we wanted to make, yet we support the Department of Health and will adhere to their guidelines. We want to reassure you that our teams will be in contact with you just as soon as possible to rebook the postponed appointments and you will be treated as a priority.

We would like to apologise if you have experienced difficulties trying to contact the practice. We have had some issues with our phone system, thankfully this has now been rectified.

You are important to us – you are part of our practice family, the team at the practice are here to help in any way we can. If you are isolating and need urgent assistance, please call or email us and we will be happy to help wherever possible.

We have added some helpful advice sheets to our website and social media to keep everyone as healthy as possible during this period.

Once again should you have any concerns about your dental health please make Springhill Dental Practice your first point of contact. We thank you for your support and understanding, take care and we look forward to seeing you as soon as possible.

Our practice is immensely proud to have the patients experience at the centre of everything we do, and we are totally committed to providing our patients with preventive care and advice.

Many thanks from all the team at **Springhill Dental Practice**